

From: [PSC Public Comment](#)
To: [Bonnie Shepherd](#)
Subject: RE: Adobe Scan Feb 22, 2026
Date: Monday, February 23, 2026 9:40:00 AM

Case No. 2025-00354

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00354 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00354 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: Bonnie Shepherd [REDACTED]
Sent: Sunday, February 22, 2026 5:51 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Adobe Scan Feb 22, 2026

[REDACTED]

[REDACTED]

This is in regards to bluegrass water case # 2025-00354

Thank you

Clarinda Shepherd

Page 1

██████████ ██████████
Georgetown, KY 40324

To Whom it may Concern

Unfortunately, I am writing today to file a complaint against Bluegrass water for my sewer bill which is separate from my water bill. I pay 77.77 monthly for sewer only.

Bluegrass water has one set rate for everybody whether your income is 15,000 or 100,000 everybody pays the same.

I am 77 years old and live by myself so I don't require a lot. I am very conservative with all my utilities.

The rate was 12.50 until Bluegrass water took it over and that was when it jumped so high 77.77 monthly. Now they are back asking for another large increase.

I am on a fixed income my social security payments are under 1000.00 a month and I have other bills and this rate increase will put a hardship on me.

If we can get some help with this problem it will be appreciated Thank You

Clarinda Shepherd

12-22-2025

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